

SELF-ISOLATION VOLUNTEER GROUP – CODE OF CONDUCT DELIVERIES V1.0

Revised April 2nd 2020

It must be made clear that the process involves no social contact with the Self-Isolating members we're helping. This would involve. It is paramount to consider that we will not be breaking any threshold which would be considered part of the Self-Isolating area.

We have to consider ourselves as being potential carriers of Covid-19 at any stage. We can prepare for the worst and also provide the necessary service in a competent manner which can provide no proof that the virus could be spread to the self-Isolating.

MAKING DELIVERIES:

When we're make deliveries we will make the effort to advise people on best possible conduct if concerned for the potential ability to spread the virus. Also, please make sure to complete the following steps when going through the delivery process:

- We will recommend using plastic gloves sanitised on the outside while canvassing with leaflets, please be conscious to avoid touching your face/hair while doing so.
- ALSO when wearing gloves for BSIV activities, avoid using items which are regularly used when not wearing gloves (eg. Mobile Phones)
- If you do wish to ring to contact a household, please make the step to discuss through glass via a window, or at least 2 meters apart through a front door, which is in line with government guidance.

ADDITIONAL INFORMATION

When informing people about how the procedure of the group works, please make this clear:

- We will require either cash OR information about Phone Payments with Relevant Supermarket/Pharmacy.
- We ARE NOT to use cards while completing this process. A standard procedure involving Homecare staff which recommends not allowing themselves from using any cards is being applied in this venture.
- Before a delivery, you be attending an address 1st, which requires providing shopping list & money in isolation once arrived to a location. For instance via window, porch & outside front door.
- HOWEVER it would be consider viable to talk to the Self-Isolating person through a window or over the phone if necessary.
- To make clear, this process IN NO WAY involves you being required to pay for any item requested by the Self-Isolating, guarantees of any financial arrangement are to be made clear over the phone prior to being sent to the specific deliverer.

The delivery process requires you to have contact to both:

- Plastic gloves which are not to be reused
- Sanitary/Alcoholic Wipes/Swabs for the purposes

SANITATION PROCEDURE:

DO NOT touch your face or hair while fulfilling the delivery process, as this breaks sanitation procedure.

Once the delivery is completed:

- Please provide the items in a bag that would be sanitary.
- Deliver the items to the house using gloves.
- Swab any potential area you have contacted with alcoholic wipe or swabs.
- Confirm that the items have been received by the Self-Isolating member.
- Confirm with a member of the Administrative Team that the goods have been delivered.

The Self-Isolated person calling us will also be told to prevent the spread by sanitizing the delivered items.